

Mongolia: Enhancing Resource Management through Institutional Transformation



#### PROCESS APPROACH

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TA MERIT
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#### **PROCESS**

Set of interrelated or interacting activities that use inputs to deliver an intended result

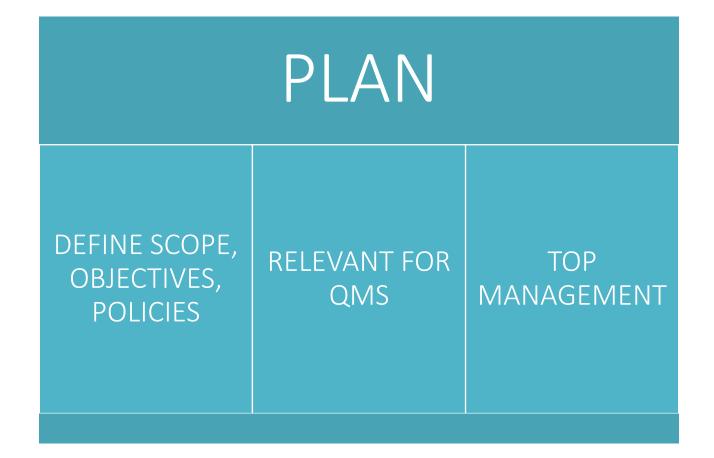


# RISK-BASED THINKING PDCA PROCESS APPROACH

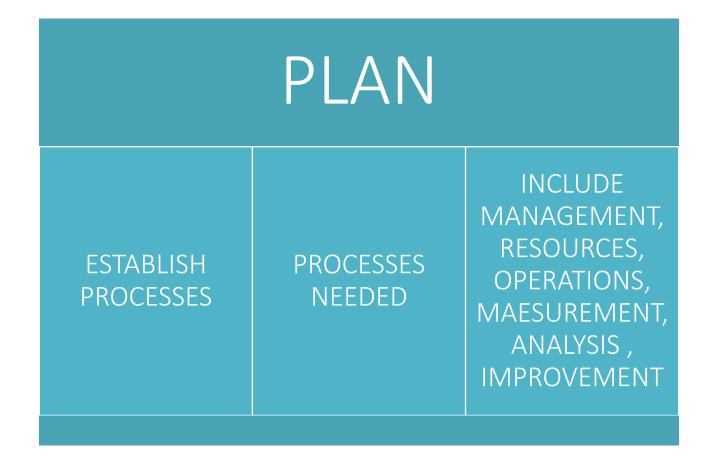














## PLAN

ESTABLISH THE SEQUENCE OF THE PROCESS

PROCESS
FLOW AND
SEQUENCE OF
INTERACTION

#### **FLEXIBLE**

PROCESS
DESCRIPTION,
PROCESS
MODELING,

DIAGRAMS, MATRICES, FLOWCHARTS.



#### PLAN **ASSIGN PROCES OWNERSHIP** RESPONSIBILITY **PROCESS** AND AND OWNER. **AUTHORITHY** ACCOUNTABILITY



## PLAN

DEFINE DOCUMENTED INFORMATION HOW TO DOCUMENT PROCESS

GRAPHICAL,
USER STORIES,
FLOW CHART,
VISUAL
MEDIA,
SOFTWARE



## PLAN

DEFINE
INTERFACES,
RISKS AND
ACTIVITIES

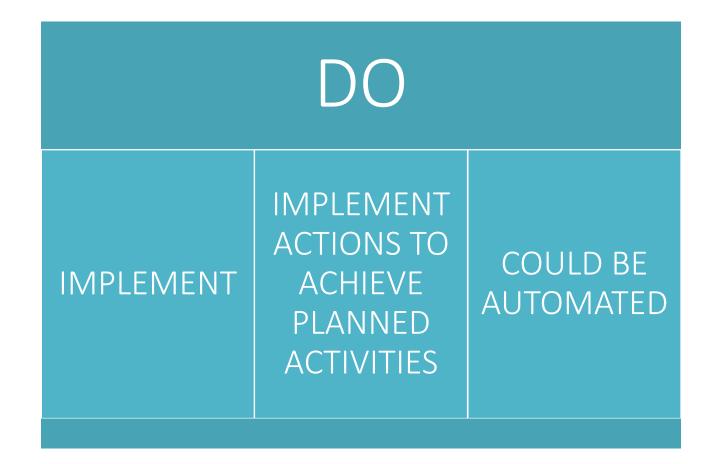
ESTABLISH
ACTIVITIES
NEEDED TO
MEET
INTENDED
OUTPUTS

CONSIDER RISKS, DESCRIBE ACTIVITIES



#### PLAN **VALIDATION TO** MONITORING WHERE TO **ASSURE** AND **APPLY THEM MAESUREMENTS EFFECTIVENESS**







#### HR, INFRASTRUCTURE, **ESTABLISH** ENVIRONEMENT, RESOURCES **RESOURCES** KNOWLEDGE, MATERIAL, NEEDED FOR NEEDED FINANCIAL **EFFECTIVENESS**



## CHECK

VERIFY
PROCESS
AGAINST
PLANNED
OBJECTIVES

IS THE PROCESS EFFECTIVE?

OUTPUTS AGAINST OBJECTIVES?

Requirements satisfied?

MAESUREMENT, MONITORING, REVIEWS, AUDITS, PERFORMANCE ANALYSIS



## ACT

CHANGE NEEDED?

CHANGE THE PROCESS?

CORECTIVE
ACTION

KAIZEN,
BREAKTHROUGH,
INNOVATION



- >3 TEAMS (5 persons per team)
- ➤ IDENTIFY A LEADER (FACILITATOR), PRESENTER & SCRIBE (NOTE TO BE KEPT AND REPORTED TO M & E)
- > DOCUMENT A PROCESS.
- ➤ GROUP # 1: USING THE METHOD OF WRITTEN INSTRUCTION, DESCRIBE AN ACTIVITY WITHIN THE FINANCIAL AND STATE FUND DIVISION.
- GROUP # 2: USING THE CHECKLIST METHOD, DESCRIBE AN ACTIVITY WITHIN THE STATE ADMINISTRATION AND MANAGEMENT DEPARTMENT.
- ➤ GROUP # 3: USING THE FLOW CHART SYSTEM, DESCRIBE AN ACTIVITY WITHIN THE LAW & JUSTICE DIVISION.



- ➤ 60 MINUTES TO COMLETE YOUR EXAMPLE.
- ➤ 20 MINUTES PER TEAM FOR PRESENTATION.



## QUESTION?



## >WISHING YOU A SUCCESFUL ISO 9001:2015 JOURNEY

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