



Mongolia:
Enhancing Resource
Management through
Institutional Transformation



IMPLEMENTATION

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PLAN

- **REVIEWS EXISTING WORK ACTIVITIES TO PROVIDE EXISTING EVIDENCE OF CONFORMITY**
- **GAP ANALYSIS**
- **IMPLEMENTATION PLAN**

IMPLEMENTATION MODEL

- SAY IT!
- DO IT!
- PROVE IT!
- IMPROVE IT!

➤ **MAJOR POINTS TO ASSESS CONFORMITY**

➤ **QUALITY TEAM (IMPLEMENTATION TEAM)**

➤ **LEADERSHIP:** MANAGEMENT REVIEW AS AN AVENUE TO DRIVE BUSINESS IMPROVEMENT. ONE MANAGEMENT TO BE COMPLETED BEFORE AUDIT.

➤ **RISKS AND OPPORTUNITIES:** KEY INPUTS FOR QMS PROCESS.

➤ **INTERNAL AUDIT:** TO BE CONDUCTED FOR EACH REQUIREMENTS BEFORE CERTIFICATION AUDIT

➤ **CORRECTIVE ACTION SYSTEM:** EFFECTIVE ACTION, TRACKING, TIMELY, LEARNING FORM MISTAKES.

➤ **DOCUMENTED INFORMATION:** IN PLACE TO PERFORM EFFECTIVE SERVICE AND AS PLANNED.

ROAD MAP TO IMPLEMENTATION

- **READ ISO 9000 AND 9001**
- **ASSIGN RESPONSIBILITIES AND AUTHORITIES**
- **IMPLEMENTATION TEAM TRAINING**
- **MANAGEMENT OVERVIEW TRAINING**
- **INTERNAL AUDITOR TRAINING**

- EMPLOYEE AWARENESS
- DETERMINE SCOPE OF QMS
- CONDUCT GAP ANALYSIS
- DEVELOP IMPLEMENTATION PLAN (TIMELINE)
- DETERMINE EXTERNAL AND INTERNAL ISSUES

- DETERMINE RELEVANT INTERESTED PARTIES
- DETERMINE REQUIREMENTS FOR RELEVANT INTERESTED PARTIES
- ESTABLISH QUALITY POLICY
- DEVELOP QUALITY OBJECTIVES
- ENSURE REQUIRED DOCUMENTED INFORMATION REQUIREMENTS ARE IN PLACE
 - ✓ MAINTAIN DOCUMENTED INFORMATION
 - ✓ RETAIN DOCUMENTED INFORMATION

- DEVELOP ADDITIONAL DOCUMENTED INFORMATION AS NECESSARY
- DETERMINE COMPETENCE REQUIREMENTS FOR PERSONS OF THE ORGANIZATION
- CONDUCT MANAGEMENT REVIEW
- INITIATE INTERNAL AUDITS (AUDIT ALL ISO 9001 REQUIREMENTS BEFORE REGISTRATION AUDIT)

- IMPLEMENT CORRECTIVE ACTIONS
- SELECT CERTIFICATION BODY
- SCHEDULE THIRD-PARTY AUDIT
- COMPLETE CORRECTIVE ACTIONS
- REGISTRATION AUDIT
- COMPLETE CORRECTIVE ACTION

CELEBRATE AS A TEAM



➤ **WISHING YOU A SUCCESSFUL ISO
9001:2015 JOURNEY**

➤ **MICHEL GREAVES**

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➤ ONGOING MAINTENANCE AND
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➤ ANNUAL INSPECTIONS