



## The Case for Change

October 2019

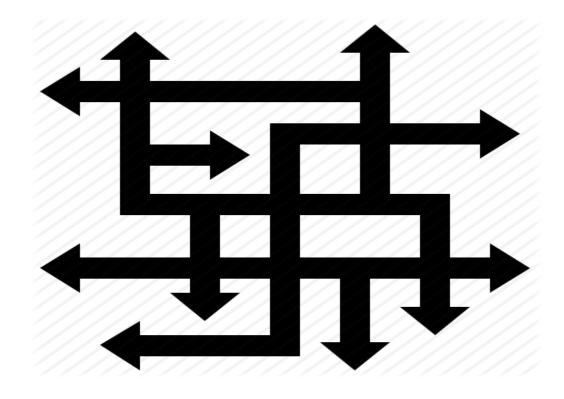
Ulaanbaatar, Mongolia

### What is Driving Change Today?

- Environment Changing Rapidly:
- Globalization and global competitiveness
- New technologies and information
- Ageing population and demographic shifts
- Citizens more informed, more engaged, more demanding
- Loss of trust in professions, politicians and institutions
- Increased focus on governance, accountability and innovation within the public sector

#### **Other Waves of Change**

Moving from Tame to Wicked Problems – more complex, interconnected with other problems; lack of agreement over problem or how to tackle it



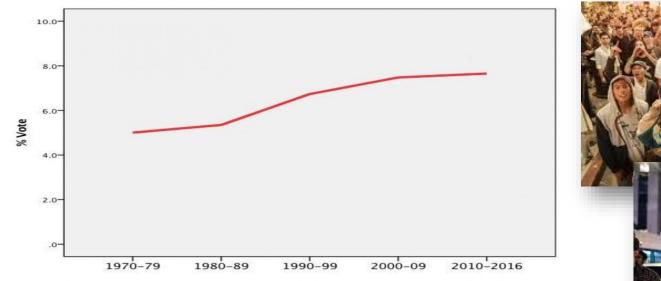
#### **Other Waves of Change**

**Evolving New Public Management (Post NPM)–** moving from adopting/embracing classical market theories to recognizing public sector markets & players (also deals with complexity, co-design)



#### **Other Waves of Change**

 Modern Populist Movement - disaffection toward the political establishment, backlash against changes in social values combined with economic crisis yet seeking easy solutions to complex problems.



Vote share for populist parties in 34 OECD countries. ParlGov data (2016).



#### **The Response**

- Greater engagement and involvement of citizens, civil society, and the private sector in co-design and co-delivery
- Citizen-centred approaches
- One size doesn't need to fit all and use tools more creatively (flexibility)
- Politicians more open to exploring new and innovative approaches especially when dealing with chronic and complex challenges



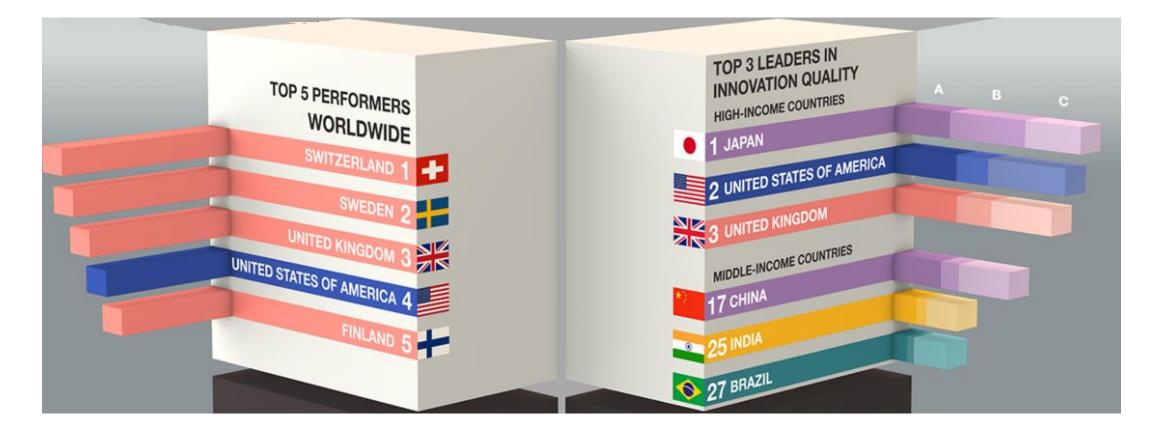


#### **The Response**

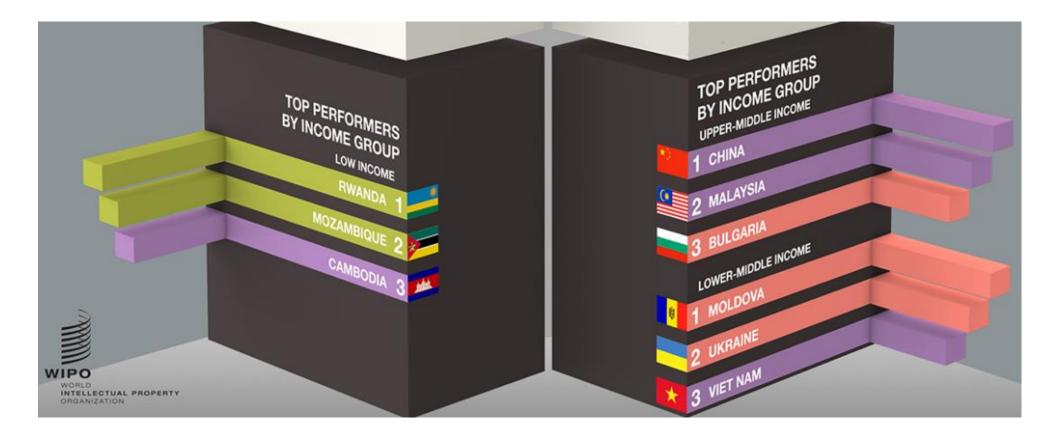
- Governments and public servants will need to be dynamic, resourceful and innovative to respond to such complexity
- Greater emphasis on support to decision-making through evidence-based, sound analysis, datadriven!



#### **Innovation Leaders**

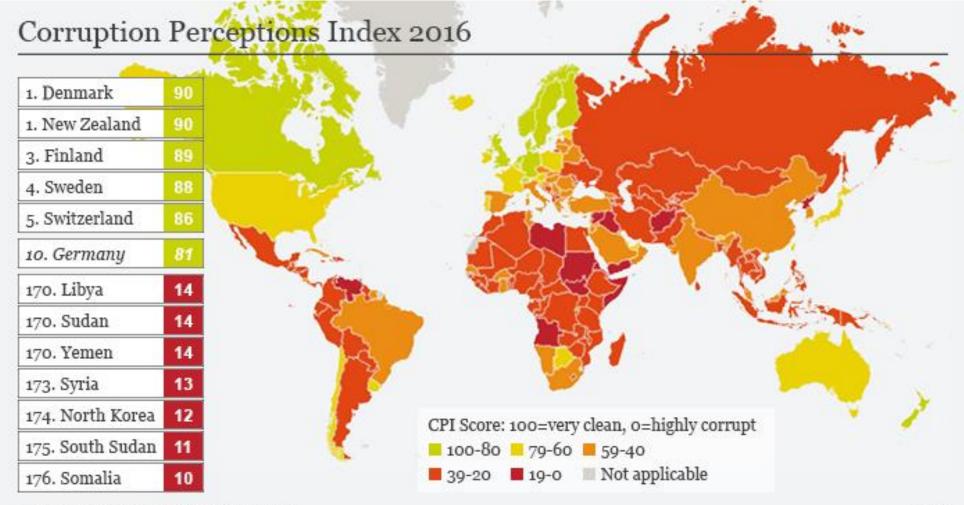


#### **Innovation Leaders By Income Group**



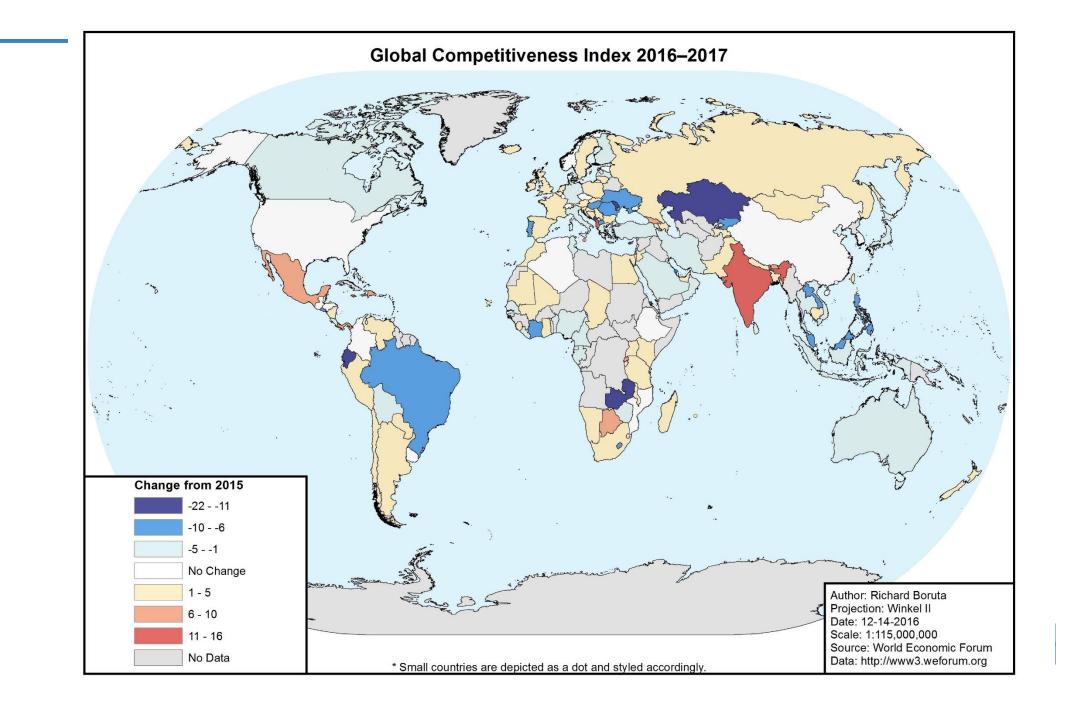
# Mongolia's Innovation Ranking Lower-middle-income economies 2017

Global Innovation Index	Innovation Input Sub- Index	Innovation Output Sub- Index	Innovation Efficiency Ratio
3 <sup>rd</sup>	2 <sup>nd</sup>	5 <sup>th</sup>	5 <sup>th</sup>
(Global rank 52)	(Global rank 67)	(Global rank 48)	(Global rank 27)

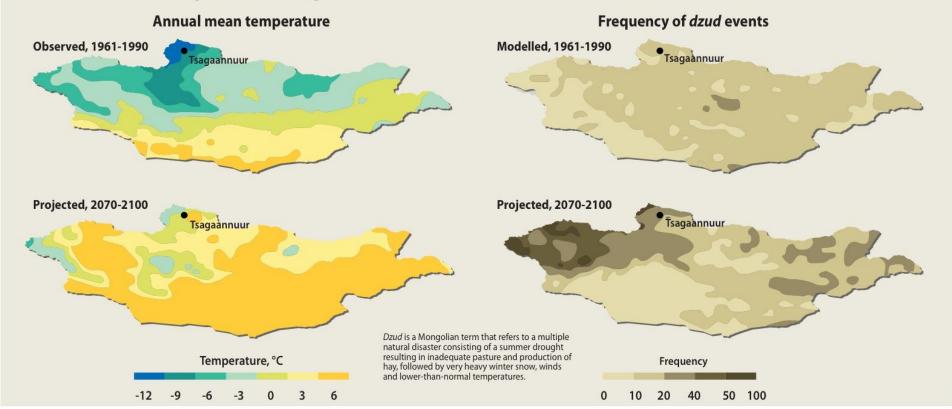


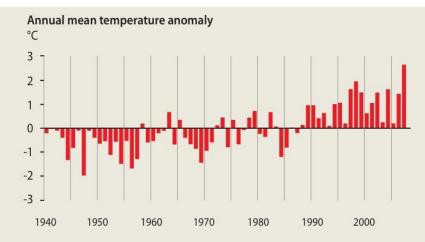
Source: Transparency International, 2017

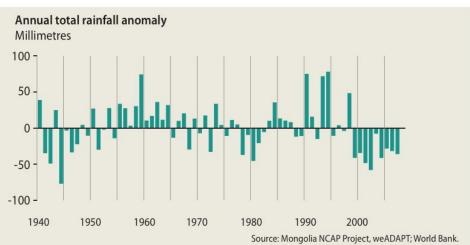
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#### **Climate change in Mongolia**







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#### **Change Exercise**

- We shall divide in four groups. Each group will discuss and report back on one of these topics:
  - Financial Constraints
  - Citizens' demands for more accountability
  - Technological change
  - Expectation to be innovative